

What have you learned responding to COVID?

1) What has been the most challenging thing about COVID for your maintenance program and personnel?

- Lack of materials
- Keeping employees at work
- Different routines for cleaning
- Getting into a village with own village protocols

2) Give an example of a process or procedure you had to change because of COVID. Was it an improvement or is it making operations more difficult?

- The way we interact with others, not really an improvement
- Extended air handler hours, people felt better
- Must order way in advance – more planning required – supply chain issues
- Accidental improvements to disinfecting procedures – better products & procedures

3) What would you do different knowing what you do now?

- More standardization between buildings
- Carry more inventory of materials
- Retire!
- Better information, over reactions – example is air purifiers

4) List an innovation your district came up with to solve a problem related to COVID?

- Uniform procedures amongst sites
- Use of electrostatic sprayers
- Use of private company to spray rooms with h202
- Set up own COVID testing lab for mtnc staff

5). What is one piece of advice you would have for your fellow

maintenance professionals?

- Don't give up!
- Show them where the money is going!
- Know what is being ordered!
- Two way communication!